

## Find My Ride Community Transportation Application

**Instructions:** To register as a rider for Chesco Connect, please complete the registration process online through [apply.findmyride.penndot.pa.gov](http://apply.findmyride.penndot.pa.gov), or complete this form and return it to Chesco Connect along with a copy of identification (Driver's License, Passport, Birth Certificate) that provides proof of age.

Return this form to:

### Chesco Connect

601 Westtown Road, West Chester, PA 19380

Full Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State. Zip: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Cell Phone Number: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_

Emergency Contact Number: \_\_\_\_\_

Do you require a lift-equipped vehicle?  Yes  No

For:  Wheelchair  Walker  Other

Do you require special assistance?  Yes  No

Will you need to travel with an escort?  Yes  No

Is there any information we should be aware of?

\_\_\_\_\_

How did you learn about our service?

\_\_\_\_\_

I certify that the information given is true and Chesco Connect services will be used by me.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



### Chester County Community Transportation Services

601 Westtown Road  
West Chester, PA 19380  
Phone: 610-344-5545  
Fax: 610-344-5535

[www.chescoconnect.org](http://www.chescoconnect.org)

Copies of our applications for the Senior Shared Ride program, Passengers with Disabilities program, and Medical Assistance Transportation Program are all available in our office or on our website. Further information about these programs and services as well as general information for riders is also available on our website. Please call our office with any questions about Chesco Connect.

### MEDICAID CONSUMERS

Please call the office to verify if you qualify for **FREE** transportation to a Medicaid provider. The Medical Assistance Transportation Program or MATP provides free transportation or reimbursement of travel expenses, see our MATP pamphlet for complete details.

### Employment Opportunities

If you (or someone you know) would like more information about becoming a Driver, Monitor, Customer Service Representative with Chesco Connect, please contact us.

### User Guide & Application



### Chester County Community Transportation Services

A NEW PROVIDER  
Same Reliable Service



## Welcome to Chesco Connect

Chesco Connect is Chester County's community transit program, specializing in Shared-Ride services with reduced fares for Seniors, Medical Assistance, and Persons with Disabilities. This brochure will help you understand how Chesco Connect can be a reliable provider of your transportation needs.

## What is Chesco Connect?

Chesco Connect, offers door-to-door shared ride transportation services to residents of Chester County. Chesco Connect transit services are available to everyone, but **adults age 65 and older, Medical Assistance recipients, and persons with disabilities can travel at a reduced rate.** Trips must be reserved at least one day in advance but can be provided to medical appointments, work, grocery stores, pharmacies, senior centers, recreation areas, a friend's house, and any other destination in Chester County. Our offices are open Monday to Friday from 7:00 AM to 4:00 PM. **Please call Chesco Connect at 610-344-5545 with any questions and to book your next trip!**

## Who Can Ride Chesco Connect?

Chesco Connect offers a unique transportation service for all residents of Chester County. While anyone can ride Chesco Connect, there are three specific groups that can receive reduced fare transportation. To find out if you qualify for any of the discounted programs above, please visit PennDOT's Find My Ride website or call 610-344-5545. Applications for these programs can be submitted through Find My Ride.

- **Senior Citizens:** Chesco Connect offers transit services to adults age 65 and older at a reduced rate through the Senior Shared Ride Program.
- **Medical Assistance Recipients:** Individuals with a current Medical Assistance card may be eligible for transit services to and from medical appointments and pharmacies.

- **Persons With Disabilities:** If you are between the ages of 18 and 64, live in Chester County and have a disability according to the American's with Disabilities Act (ADA), you may qualify for the Persons with Disabilities Program (PwD).
- **General Public:** General public riders not qualified for a program will pay a full fare.

## Service Hours and Areas

Chesco Connect operates Monday through Friday from 7:00 AM to 5:30 PM. Life sustaining trips for dialysis are offered on Saturdays and during extended hours on weekdays. Service is not available on major holidays.

Service is available anywhere in Chester County for any trip purpose. Out-of-county service is offered for medical appointments as far as 15 miles outside of Chester County. Out-of-county trips must be for medical appointments no earlier than 10:00 AM. For return pick-ups, riders must be ready to leave no later than 2:00 PM. Service is offered to the specific surrounding counties on select days of the week.

## How To Ride

**Register for Chesco Connect:** Call Chesco Connect at 610-344-5545 to learn more about transportation services in Chester County. Visit [findmyridepa.org](http://findmyridepa.org) to check whether you qualify for discounted or free transportation services.

**How to Reserve a Ride:** Please contact Chesco Connect at 610-344-5545 to schedule your ride. Reservations can be made Monday through Friday from 7:00 AM to 4:00 PM. Reservations for rides with Chester County must be scheduled by 1:00 PM one business day prior to the date of the request trip. Same day trip requests will not qualify for the discounted fares. Out-of-county trips must be reserved ten business days prior to the date of the trip.

**How to Cancel a Ride:** If you currently have a scheduled ride with Chester County and wish to cancel it, please contact Chesco Connect at 610-344-5545. You may also cancel your ride on the self-service portal.

## Fares

- **Cash:** Passengers may pay with cash and coins. Drivers do not make change, so please have the exact fare at the time of boarding.
- **Pre-Paid:** Passengers may pre-pay for trips in advance by loading a pre-paid account. For passengers that use this option, your fare will automatically be deducted from the pre-paid account when you board the vehicle. Please call Chesco Connect to learn more about this payment option.

Miles	Copay	Full Fare
0-4.99	\$2.00	\$13.35
5.00-10.99	\$4.25	\$28.05
11.00-16.99	\$7.05	\$46.95
17.00+	\$8.80	\$58.65

If you qualify for Senior Shared-Ride or Medical Assistance Transportation Programs (MATP) described above and reserve your ride at least one day in advance, fares may range from free to \$8.80 depending on the trip purpose and mileage between your pick-up location and destination. The minimum Persons with Disabilities (PwD) Program trip fare is \$4.25. For general public rider, fares range from \$13.35 to \$58.65 depending on mileage. The Chester County Department of Aging provides additional funding for essential trips for seniors, which may further reduce the cost of your trip, depending on the trip purpose.